OUR COMMITMENT TO ACCESSIBILITY

Making learning accessible to all is one of our biggest priorities, both as a company and as people who are passionate about education. Achieving our mission includes making Knewton's online courseware accessible to all learners.

Steps to a More Accessible Knewton Online Courseware

Knewton’s alta product is compliant with the WCAG 2.0 Level AA Success Criteria and the U.S. Access Board’s Section 508 Standards. We’ve partnered with Level Access, a leader in evaluating
digital accessibility solutions, to evaluate and regularly audit our product’s accessibility and guide us in our accessibility remediation efforts. A summary of our product’s overall level of compliance is detailed below along with our ongoing initiatives.

## Assistive Technologies Knewton Currently Supports

**Screen readers (i.e. JAWS)**
For blind users or users who have low vision, commonly used third-party screen reader software that can read textual information are compatible with our product using the latest versions of Magnification Tools (i.e. ZoomText)
For users who have visual or perceptual disabilities, commonly used third-party screen magnifiers that can improve the visual readability of rendered text and Consistent page order and keyboard-only navigation
For users who have physical disabilities and prefer to use a keyboard as an alternative to a mouse, our product supports keyboard only usage to visit Closed captioning
For users with hearing disabilities, closed captioning is provided for all instructional videos in our product that serve a pedagogical purpose.
Internet Explorer and Chrome. Images are compatible with our product using the latest versions of Internet Explorer and Chrome.

**Screen elements labeled with helpful text for screen readers**
For users who are blind or have visual disabilities, our product includes relevant descriptions of icons and non-text based elements on web pages to aid commonly used third-party screen readers.

**Screen elements meeting accessibility contrast guidelines**
For users who have visual or perceptual disabilities, our product presents all applicable text and images of text at an appropriate ratio (e.g. 4.5:1 or more) to improve readability for people who have a color vision deficit.

**Text descriptions and descriptive transcripts**
- For blind users, accessible alternative text and long descriptions is provided for all static images in our product that serve a pedagogical purpose.
- For users with visual and hearing disabilities, descriptive transcripts that capture the full pedagogical content in instructional

**Compatibility with speech recognition tools (i.e. Dragon)**
For users with mobility impairments, learning disabilities, low vision or blind or who are deaf or hearing impaired, commonly used third-party speech recognition software is compatible with our product to support voiced keyboard and mouse commands.
videos is provided for all videos in our product that serve a pedagogical purpose.

Assistive Technologies Knewton Will Support in the Near Future

Consistent page order and keyboard-only navigation in all places
We are working to ensure that our product supports keyboard only usage to visit all product facing links, buttons, and form controls, specifically, all free response or graphing question types that do not currently provide directions and/or cues in all places

Additional browser support with JAWS and ZoomText
We are working to make commonly used third-party accessibility tools that are currently
Best supported via the Chrome and IE browsers to be compatible with Mozilla Firefox, Safari, and Edge.

**User Feedback**
We are working with our third party vendors to make product feedback buttons within the product accessible using assistive technologies.

**Purchasing Portal**
For users who purchase access to our product directly from our website, we are working with our third party vendors to make the purchasing portal accessible using assistive technologies.
(VPAT) for our product, please email us at accessibility@knewton.com. We conduct audits twice annually and update our VPAT after each audit.

Users can request accessibility-related assistance, report accessibility problems or request product support documentation in an accessible alternative formats upon request (at no additional charge), via support@knewton.com. A description of the accessibility and compatibility features of our product is available upon request, at no additional charge, via support@knewton.com.

continued collaboration with Institutions. We welcome the opportunity to partner with Institutions’ accessibility departments to discuss our accessibility initiatives, hear your feedback from your own testing of our product, address questions or concerns, and give you assurance that Knewton can meet your accessibility needs. Please email us at accessibility@knewton.com.